

## **BEFORE THE VIDYUT OMBUDSMAN**

::Present::

**C.Ramakrishna**

Date: 22-04-2014

Appeal No. 134 of 2013

Between

Sri. K. S. Parabrahmam

FF-4, Lakshmi Towers, Besides Saraswathi Towers

Ramavarappadu Post

Vijayawada - 08

**... Appellant**

**And**

1. The Assistant Accounts Officer, ERO, Gunadala, APSPDCL
2. The Assistant Engineer, Operation, Enikepadu, APSPDCL
3. The Assistant Divisional Engineer, Operation, Gunadala, APSPDCL
4. The Divisional Engineer, Operation, Gunadala, APSPDCL
5. The Superintending Engineer, Operation, Vijayawada, APSPDCL

**... Respondents**

### **ORDER**

The above appeal filed on 12-02-2014 has come up for final hearing before the Vidyut Ombudsman on 19-04-2014 at Hyderabad. The grievance of the appellant is that the CC bills are not reflecting the correct contracted load particulars for his service number. The respondents 1 to 5 above were present. The respondent AAO in his written submission stated that the consumer's

connected load has been enhanced to 3 kW in place of 260 Watts that was being shown in the bills. The appellant was not present and instead has sent a letter informing that the contracted load particulars of his service connection are rectified as ordered by the CGRF, APSPDCL, Tirupathi.

2. Having considered the appellant's appeal and letter and the written and oral submissions made by the respondents, the appeal is disposed of as solved.

3. This order is corrected and signed on this 22<sup>nd</sup> day of April, 2014.

#### **VIDYUT OMBUDSMAN**

##### **To**

1. Sri. K. S. Parabrahmam, FF-4, Lakshmi Towers, Besides Saraswathi Towers, Ramavarappadu Post, Vijayawada - 08
2. The Assistant Accounts Officer, ERO, Gunadala, APSPDCL
3. The Assistant Engineer, Operation, Enikepadu, APSPDCL
4. The Assistant Divisional Engineer, Operation, Gunadala, APSPDCL
5. The Divisional Engineer, Operation, Gunadala, APSPDCL
6. The Superintending Engineer, Operation, Vijayawada, APSPDCL

##### **Copy to:**

1. The Chairperson, CGRF, APSPDCL, Behind Sreenivasa Kalyana Mandapam, Kesavayanagunta, Tirupati - 517 501.

2. The Secretary, APERC, 11-4-660, 5th Floor, Singareni Bhavan, Red Hills,  
Hyderabad-04.